

## Your Patient Journey at Pure Dynamic Osteopathy has changed...

Following the change in government guidelines and advice from our professional body, we are pleased to announce that we are now resuming face-to-face bookings from Monday 8th June.

We are implementing a few changes for your safety and the safety of our team.

### Before appointment:



One of the team will contact you before your appointment. We will ask screening questions about your overall health.



In some cases and for those in vulnerable groups, face-to-face treatment may not be appropriate. However, we will continue to assist using our telehealth platform.

### Important!



Please **do not** attend your appointment if you or anyone in your household is experiencing a fever, continuous cough or cold/flu like symptoms.

### At appointment:



To avoid any crowding we ask you to please arrive at your allocated appointment time.



Please wear your own personal mask or you can purchase one at the clinic.



Upon arrival, please wash your hands and wait in reception.

### What to expect?



We will be taking your temperature using a contactless laser thermometer.



We will be wearing PPE (disposable gloves, mask and apron) for added safety.



All treatment slots have been modified to accommodate cleaning and airing between appointments. Additionally, they have been staggered to minimise contact with other members of the public or practitioners.

We will continue to keep a high standard of treatment and care. We would like to express our thanks for all your support and patience during this time.

From all the Pure Dynamic Team.